

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2017

Docket No. ACR2017

CHAIRMAN'S INFORMATION REQUEST NO. 16

(Issued February 9, 2018)

To clarify the Postal Service's FY 2017 Annual Performance Report (*FY 2017 Report*) and FY 2018 Annual Performance Plan (*FY 2018 Plan*),¹ the Postal Service is requested to provide written responses to the following requests. Answers should be provided to individual requests as soon as they are developed, but no later than February 16, 2018.

Safe Workplace and Engaged Workforce

1. In the *FY 2017 Report*, the Postal Service states, "To avoid accidents and occupational diseases, we have adopted standard requirements for safety and health protection at the workplace." *FY 2017 Annual Report* at 18. Please provide the "standard requirements for safety and health protection" that the Postal Service has adopted in the workplace.
2. The Total Accident Rate result improved between FY 2016 and FY 2017. *See id.* at 14, 19. Please explain the reasons for this improvement.
3. In response to a Chairman's Information Request (CHIR), the Postal Service provided Total Accident Rate results from FY 2014 through FY 2017.² These

¹ The *FY 2017 Report* and *FY 2018 Plan* are included in the Postal Service's FY 2017 *Annual Report to Congress*, which the Postal Service filed with the FY 2017 *Annual Compliance Report*. *See United States Postal Service FY 2017 Annual Report to Congress*, Library Reference USPS-FY17-17, December 29, 2017 (*FY 2017 Annual Report*).

² Responses of the United States Postal Service to Questions 1-14 of Chairman's Information Request No. 9, February 1, 2018, question 8 (Response to CHIR No. 9).

results differ slightly from those provided in the *FY 2017 Report*. See *FY 2017 Annual Report* at 14.

- a. Please explain why Total Accident Rate results differ between the *FY 2017 Report* and Response to CHIR No. 9, question 8.
 - b. Please confirm or provide current Total Accident Rate results from FY 2014 through FY 2017. In the response, please explain whether these results are final numbers or whether these results will need to be revised or restated to reflect new claims or changes to existing claims.
4. This question concerns how the Postal Service tracks accidents.
 - a. Please confirm that the Postal Service has a database or tracking system that captures the number of accidents by employee or the number of times an employee has been involved in an accident. If confirmed, please describe how the database or tracking system works.
 - b. If not confirmed, please explain whether it is feasible or desirable to track the number of accidents by employee or the number of times an employee has been involved in an accident.
5. In Response to CHIR No. 9, the Postal Service provided the total number of motor vehicle accidents for FYs 2014, 2015, 2016, and 2017. Responses to CHIR No. 9, question 9.a.i. Please provide the total number of non-motor vehicle accidents (accidents that did not involve motor vehicles) for FYs 2014, 2015, 2016, and 2017.
6. In Response to CHIR No. 9, the Postal Service provided the number of motor vehicle accidents in FY 2017 by cause code. *Id.*
 - a. One cause code is “500-MV-COLLSN/SIDESWIP VEHS IN MOTION.”
 - i. Please explain what this cause code means and describe the types of motor vehicle accidents that would be included under this cause code.

- ii. Please confirm that all accidents included under this cause code involved Postal Service vehicles that were moving when the accident occurred. If not confirmed, please explain.
 - b. Another cause code is “600-MV-COLLSN/SIDESWIP STAT VEH/OBJ.”
 - i. Please explain what this cause code means and describe the types of motor vehicle accidents that would be included under this cause code.
 - ii. Please confirm that all accidents under this cause code involved Postal Service vehicles that were stationary or not moving when the accident occurred. If not confirmed, please explain.
- 7. In Response to CHIR No. 9, the Postal Service stated that to reduce the number of motor vehicle accidents in FY 2018, “[t]he Enterprise Analytics team has begun to design forecasting models related to motor vehicle accidents.” *Id.* question 9.a.iii. Please explain the types of forecasting models the Enterprise Analytics team is designing, including data sources and variables that go into these models.

By the Chairman.

Robert G. Taub